



## Form Exchange - Return - Claim of Purchased Product

### Buyer (fill all details)

First name:	
Surname:	
Address:	
Phone:	
E-mail:	
Order number:	

### Return Address

List of addresses for return is here:  
[eliterebels.eu/return-addresses/](http://eliterebels.eu/return-addresses/)

Product	Size	Quantity

### Choose your reason:

<input type="checkbox"/> <b>Exchange of Size</b> Size of the goods that you are interested in: ..... ..... ..... .....	<b>The detailed procedure for changing clothing size:</b> 1) Print this form „Form-Exchange-Return-Claim-of-Purchased-Product.pdf“ 2) Fill in your contact details and the name of the goods (including the size and quantity) you will return. 3) Tick the reason, in this case, „ <b>Exchange of Size</b> “. 4) Enter the size of the goods that you are interested in instead of the original order. 5) Send the form and the insured goods to the address shown in the table „Return Address“ (do not send the shipment to cash on delivery). 6) Write to us at <a href="mailto:info@eliterebels.eu">info@eliterebels.eu</a> . I will Exchange of Size. Provide the following information in the email: Size change + order number.
<input type="checkbox"/> <b>14-Day Return Policy</b> Your bank account number: IBAN..... ..... BIC/SWIFT.....	<b>To cancel the contract within 14 days, follow these steps:</b> 1) Print this form „Form-Exchange-Return-Claim-of-Purchased-Product.pdf“ 2) Fill in your contact details and the name of the goods (including the size and quantity) you will return. 3) Tick the reason for returning the „ <b>14-Day Return Policy</b> “. 4) Please specify your bank account number (number of bank account you want to receive your money on). 5) Send the form and the insured goods to the address shown in the table „Return Address“ (do not send the shipment to cash on delivery). 6) Write us an email here: <a href="mailto:info@eliterebels.eu">info@eliterebels.eu</a> . I abstain from the contract within 14 days. Provide the following information in the email: Order number and your bank account number. We will send you the refund back to you within 14 days after withdrawal from the contract.
<input type="checkbox"/> <b>Goods' Complaint</b> A description of the claimed defect: ..... ..... ..... .....	<b>To make a complaint, follow these steps:</b> 1) Print this form „Form-Exchange-Return-Claim-of-Purchased-Product.pdf“ 2) Fill in the form contact data and the goods' name (including size and quantity) you will return and indicate a description of the claimed defect. 3) Check the reason for returning „ <b>Goods' Complaint</b> “. 4) Send the form and the insured goods to the address shown in the table „Return Address“ (do not send the shipment to cash on delivery). 5) Send us an e-mail to <a href="mailto:info@eliterebels.eu">info@eliterebels.eu</a> . I make a complaint. Provide the following information in the email: Order number. The complaint will be processed within 30 days since the day when the complaint was made.