



Form Exchange - Return - Claim of Purchased Product

Buyer (fill all details)

First name:	
Surname:	
Address:	
Phone:	
E-mail:	
Order number:	

Return Address

List of addresses for return is here:
eliterebels.eu/return-addresses/

Product	Size	Quantity

Choose your reason:

Exchange of Size

Size of the goods that you are interested in:

.....
.....
.....

The detailed procedure for changing clothing size:

- 1) Print this form „Form-Exchange-Return-Claim-of-Purchased-Product.pdf”
- 2) Fill in your contact details and the name of the goods (including the size and quantity) you will return.
- 3) Tick the reason, in this case, „**Exchange of Size**”.
- 4) Enter the size of the goods that you are interested in instead of the original order.
- 5) Send the form and the insured goods to the address shown in the table „Return Address” (do not send the shipment to cash on delivery).
- 6) Write to us at info@eliterebels.eu. I will Exchange of Size. Provide the following information in the email: Size change + order number.

14-Day Return Policy

Your bank account number:

IBAN.....
.....

BIC/SWIFT.....

To cancel the contract within 14 days, follow these steps:

- 1) Print this form „Form-Exchange-Return-Claim-of-Purchased-Product.pdf”
- 2) Fill in your contact details and the name of the goods (including the size and quantity) you will return.
- 3) Tick the reason for returning the „**14-Day Return Policy**”.
- 4) Please specify your bank account number (number of bank account you want to receive your money on).
- 5) Send the form and the insured goods to the address shown in the table „Return Address” (do not send the shipment to cash on delivery).
- 6) Write us an email here: info@eliterebels.eu. I abstain from the contract within 14 days. Provide the following information in the email: Order number and your bank account number. We will send you the refund back to you within 14 days after withdrawal from the contract.

Goods' Complaint

A description of the claimed defect:

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.....
.....

To make a complaint, follow these steps:

- 1) Print this form „Form-Exchange-Return-Claim-of-Purchased-Product.pdf”
 - 2) Fill in the form contact data and the goods' name (including size and quantity) you will return and indicate a description of the claimed defect.
 - 3) Check the reason for returning „**Goods' Complaint**”.
 - 4) Send the form and the insured goods to the address shown in the table „Return Address” (do not send the shipment to cash on delivery).
 - 5) Send us an e-mail to info@eliterebels.eu. I make a complaint. Provide the following information in the email: Order number.
- The complaint will be processed within 30 days since the day when the complaint was made.